

Eau de Paris

The leading public water utility in
France

World Water Forum 2024



A LONG HISTORY

- A network created in the 19th century
- Public management since the beginning
- A private management from the mid1980's
- 2010 : the return to public water management with Eau de Paris

POTABLE WATER NEEDS :

500 000 m³/j avg.

3 millions users

50% underground water - 50% surface water

EAU DE PARIS : 50% underground water + 50% surface water

 102 Catchment points

 240 000 Hectares
catchment protection perimeters

 470 kilometers of aqueducts

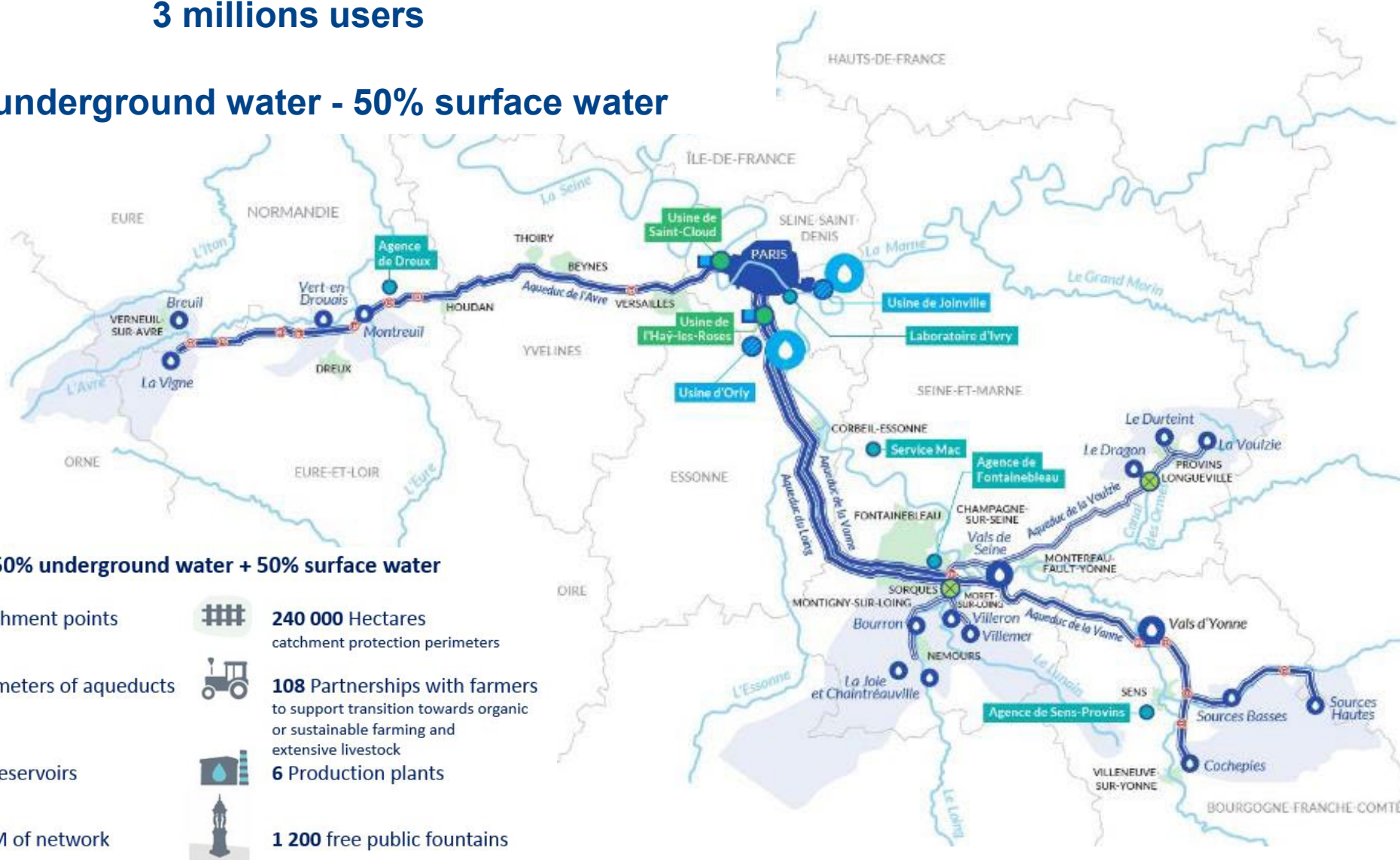
 108 Partnerships with farmers
to support transition towards organic
or sustainable farming and
extensive livestock

 5 Main reservoirs

 6 Production plants

 2 000 KM of network

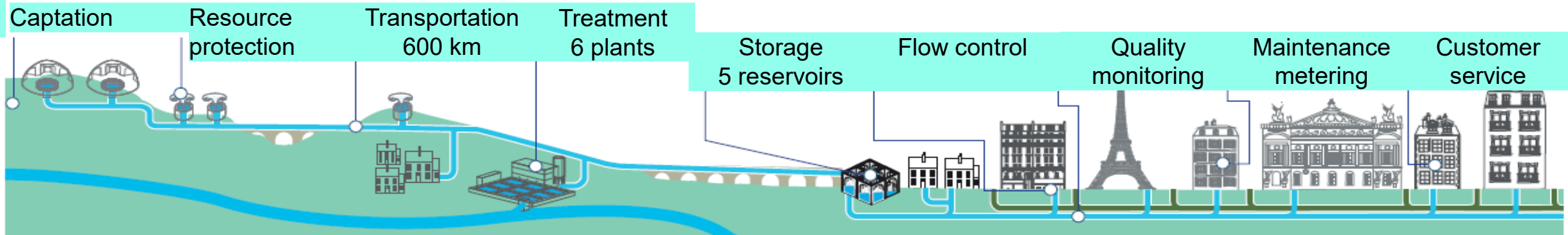
 1 200 free public fountains



To the real cost

From captation to the Tap, an integrated operator

900 employees - 60 internal activities

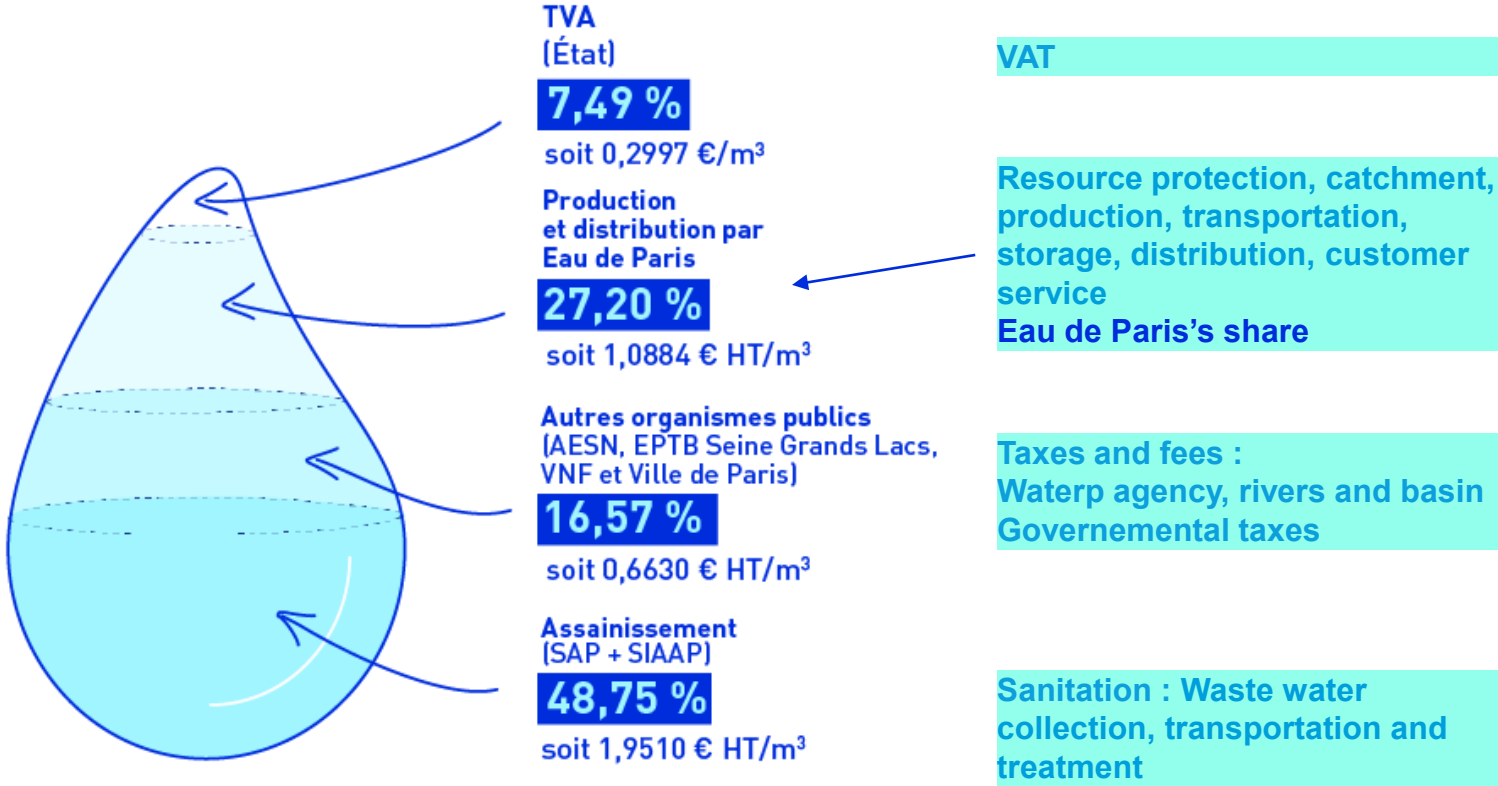


2,2 millions of inhabitants/3 millions of daily consumers (inhabitants, workers, tourists)

100 000 buildings/1,4 million of apartments

Right price

LE PRIX AU 1^{ER} JANVIER 2024



Prix total de l'eau*
4,0021 € TTC/m³
* Hors abonnement.



10 years after the reform, real performances :

- **Sanitary compliance:** 100% on physicochemical parameters (France average 99,2%) et 100% on microbiological parameters (France average 99,4%)
- **Customers :** 91% satisfied with the service / Customer service of the year award winner 7 years in a row
- **91,2% network yield** (France average : 80%)
- **More than 1200 fountains** in the public space (of which 10% are cooling fountains)
- **100 farmers involved** in the agricultural aid scheme to protect water quality (over 16,000 hectares)

Ecological transition in our DNA

- **Prevention rather than cure** : by paying 100 farmers in water catchment areas to adopt sustainable water quality practices, Eau de Paris protects the quality of its resources and avoids costly, energy-intensive and polluting treatments.
- **Industrial sobriety and well-thought-out investment** : good public management is a fair investment in the future. By studying the quality of our pipes, we have been able to adjust their renewal so as not to over-invest and adopt a sober policy.
- **Participate to change practices** : with the *Be parisian drink tap water* initiative, more than 1,000 shops and cafés have joined our network to fill water bottles free of charge, thereby banning the use of thousands of flat bottles every year.



A first Water participatory budget

A budget of €250,000.

Let Parisians choose Eau de Paris' associative policy.

5 project categories represented :

- Access to drinking water in the city and refreshment
- Drinking water and sport/leisure
- Drinking water and solidarity (access to drinking water for the most precarious)
- Drinking water and sustainable food
- Drinking water saving Water and environmental education

➔ **10 winning projects**